



Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019



This report is designed to be comprehensive of performance and provide a realistic snapshot of service delivery as well as the ability to provide information that is more readily analyzed in comparison to timeframes, locations, and other pertinent comparisons. The foundation of the Kingman Fire Department is service delivery and the leadership of the organization is "committed" to ensuring that the service level of both proactive and reactive services is continuously improving and innovative in process implementation and service delivery. This report identifies distinguishable data in each division of the department allowing for a comprehensive look at the organization regardless of area of interest as obviously one division reflects the others as well as the organization as a whole. The level of calls that the Kingman Fire Department handles in any given day is that testament to the concept and the change in service delivery that must be increased within the city to ensure the level of service to the community.

PERSONNEL INFORMATION

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FIRE DEPARTMENT ADMINISTRATION & OPERATIONS STAFF

Department/Shift	A	B	C	ADMIN	TOTAL	Haz Mat	Paramedic	TRT
Command Staff	-	-	-	4	4	2	1	-
BC—Operations	1	1	1	-	3	3	3	1
Captain	4	4	4	-	12	6	8	2
Engineer	4	4	4	-	12	6	9	3
Firefighter	6	6	6	-	18	6	5	8
Part Time FF/POC	-	-	-	11	11	-	2	-
TOTAL	15	15	15	15	60	23	28	14

FY 2019 POSITIONS—Authorized / Actual

KFD Personnel	Authorized	Actual
Fire Chief	1	1
Assistant Chief	2	2
Battalion Chief-Administration	2	1
Battalion Chief-Operations	3	3
Fire Captain	12	12
Fire Engineer	12	12
Firefighter	18	18
POC (Part Time) Firefighter	25	11
Fire Prevention Specialist	2	2
Administrative Assistant	2	2
Building Official	1	1
Sr. Building Inspector	2	2
Building & Life Safety Inspector	2	2
Permit Technician	1	1
Crew Leader	1	1
Fire Maintenance Worker	2	2
Communications Manager	1	1
Communications Supervisor	4	4
Public Safety Telecommunicator	11	6
TOTAL	104	84

FIRE DEPARTMENT

Fire Chief	1
Assistant Chief	2
Battalion Chief—Administration	1
Battalion Chief—Operations	3
Fire Captain	12
Fire Engineer	12
Firefighter	18
POC	11
Administrative Assistant	2
TOTAL	63

BUILDING & LIFE SAFETY DEPARTMENT

Building Official	1
Building Inspector	2
BLS Inspector	2
Fire Prevention Specialist	2
Permit Technician	1
TOTAL	8

9-1-1 COMMUNICATIONS DEPARTMENT

Communications Manager	1
Communication Supervisor	4
Telecommunicator	6
TOTAL	11



Kingman FIRE DEPARTMENT

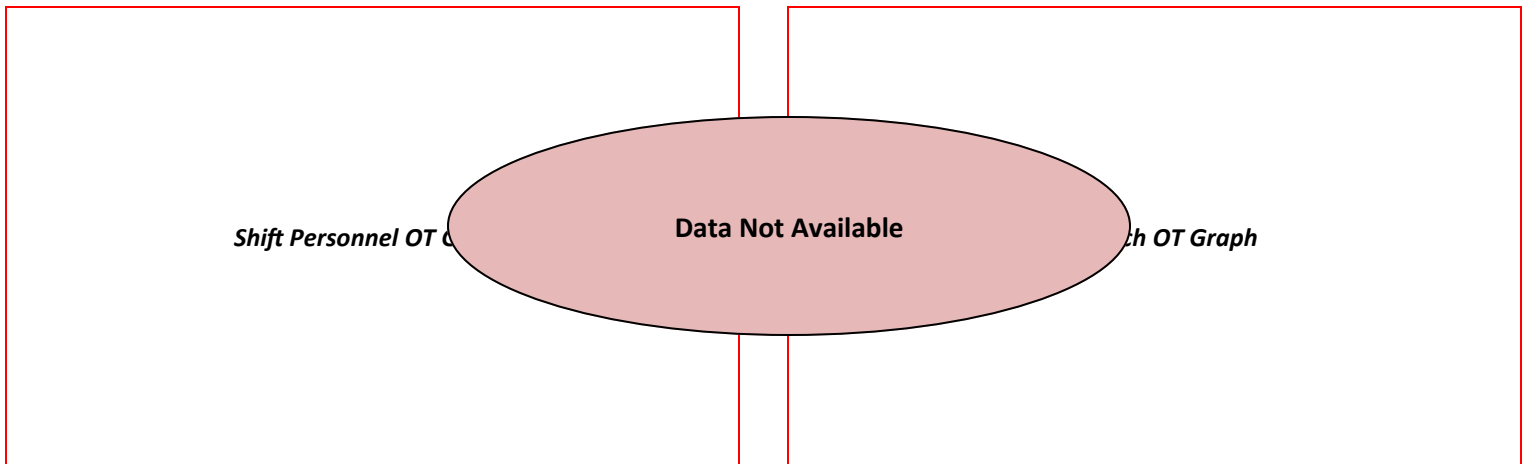
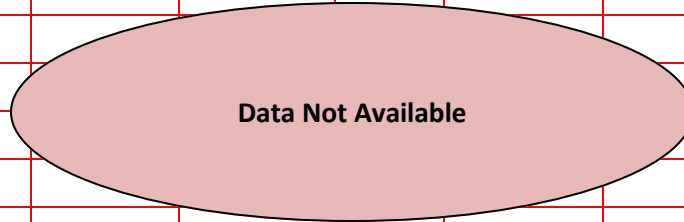
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PERSONNEL INFORMATION

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Breakdown of Hours	A-Shift	B-Shift	C-Shift	POC	Dispatch	Fire Admin	BLS	Total by Hour
Working Hours								
OT Hrs—Reg Sched								
OT Hrs—Shift Cover								
OT Hours—Mandatory								
OT Hours—Comm Trng								
OT Hours—FLSA								
Working Shift (POC)								
Working Squad (POC)								
Vacation Hours								
Sick Hours								
Light Duty Hours								



The Mission of the Kingman Fire Department

- ◆ To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community.

The Vision of the Kingman Fire Department

- ◆ To become widely recognized as a department which demonstrates excellence in the delivery of its services.
- ◆ Honor our community's trust by demonstrating our commitment to duty.
- ◆ Strive to continually improve services and programs to the community, ensuring they are made available and are clearly understood by our stakeholders.
- ◆ Proactively identify and analyze our community's risks, thereby maintaining an efficient response model.
- ◆ Continue to build strong relationships and consistent collaboration with our regional partners and support agencies.
- ◆ Maintain an internal culture that reflects a diverse, respectful and professional atmosphere, nurtured by transparency as well as cooperative and evolving internal communication processes.
- ◆ To develop comprehensive training, professional development and succession planning to ensure the future success of Kingman Fire Department.



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OPERATIONS REPORT

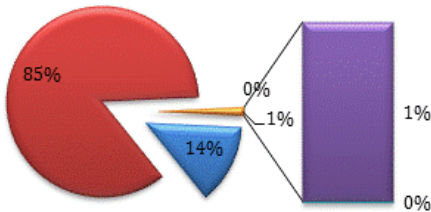
3

INCIDENT BREAKDOWN

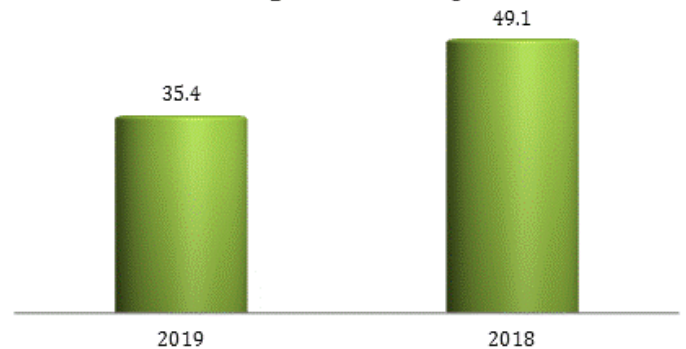
Incident Type	May 2019	May 2018	% of Chg	2019 YTD	2018 YTD	% of Chg
Total FIRE Incidents	85	100	↓15%	435	458	↓5%
EMS Response	534	601	↓67%	2809	2765	↑2%
Residential Structure Fires	4	8	↓50%	25	22	↑12%
Commercial Structure Fires	1	1	-	12	8	↑33%
Vehicle Fires	7	2	↑71%	18	15	↑17%
Brush Fires	8	14	↓43%	27	45	↓67%
Dumpster Fires	8	1	↑88%	30	4	↑87%
Other Fire	57	74	↓23%	323	364	↓13%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	9	3	↑67%	36	27	↑25%
Other Resp/Admin	-	-	-	4	2	↑50%
Total Incidents	628	704	↓12%	3284	3252	↑1%

Incident Breakdown by %
Total Incidents: 628

■ Fire Incident Total ■ EMS Response ■ False Alarm Response
■ Hazardous Condition ■ Other Resp/Admin



Total Average Calls - 18 FF per Shift



Performance by Shift	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
A-Shift	217	1:14	95%	0:51	93%	6:52	495	9:14	86%
B-Shift	197	1:18	96%	1:03	88%	6:55	42%	9:14	80%
C-Shift	223	1:05	98%	0:56	92%	7:56	33%	10:18	71%
Total	637	1:19	94%	0:58	91%	7:20	41%	9:47	79%

Shift	Total Calls May 2019	Total Calls May 2018	Calls/FF May 2019	Calls/FF May 2018	% Change	Calls/FF 2019 YTD
A (18)	217	231	12.06	16.50	↓37%	1118
B (18)	197	228	10.94	16.29	↓49%	1050
C (18)	223	245	12.39	16.33	↓32%	1125
Total	637	704	35.40	49.10	↓39%	3293



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OPERATIONS REPORT

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Total Calls for the month of May 2019: 628

2019 YTD: 3284

Total AMR Calls for the month of May 2019: 113

2019 YTD: 576

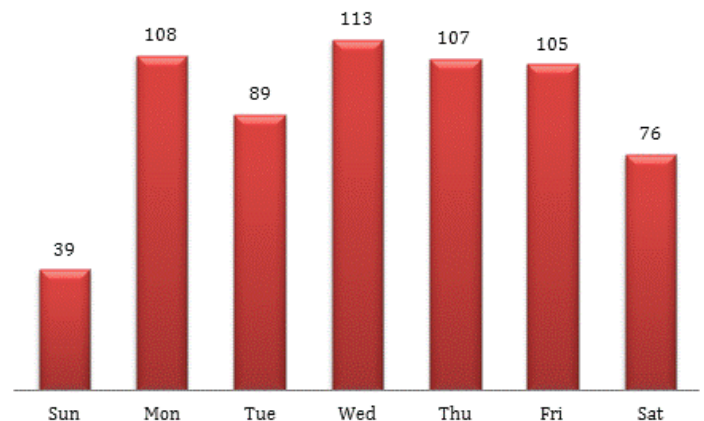
Squad 2 Calls for the month of May: 41

July 1, 2018 to date: 352

TOTAL INCIDENTS BY DISTRICT						
District	May 2019	May 2018	% Change	2019 YTD	2018 YTD	% Change
21	79	101	↓29%	454	422	↑7%
21A	-	2	-	2	156	↓99%
TOTAL	79	103	↓30%	456	578	↓21%
22	89	79	↑11%	380	250	↑34%
22A	130	129	↑1%	662	691	↓4%
22B	29	24	↑17%	122	64	↑48%
22C	-	-	-	7	7	-
22D	10	6	↑67%	38	33	↑15%
TOTAL	258	238	↑8%	1209	1045	↑14%
23	138	173	↓25%	776	703	↑9%
23A	64	62	↑3%	322	328	↓2%
23B	-	1	-	1	4	↓75%
TOTAL	202	236	↓17%	1099	1035	↑6%
24	70	89	↓27%	402	400	↑1%
25	16	25	↓40%	69	112	↓38%
Out District	13	13	-	58	62	↓6%
Total	637	704	↓11%	3293	3232	↑2%

CALLS BY DAY OF WEEK				
Day	May 2019	May 2018	% by Day	2019 YTD
Sunday	39	78	6%	69
Monday	108	87	17%	492
Tuesday	89	116	14%	515
Wednesday	113	137	18%	514
Thursday	107	101	17%	496
Friday	105	95	16%	494
Saturday	76	90	12%	413
TOTAL	637	704	19%	3293

Total Incidents by Day of the Week



AUTOMATIC AID BREAKDOWN					
Mutual Aid	Dept.	May 2019	2019 YTD	2018 YTD	% YTD Change
Given	NACFD	6	27	No data	No data
Given	GVFD	2	18	No data	No data
Received	NACFD	6	38	No data	No data
Received	GVFD	1	5	No data	No data
Received	PPFD	2	7	No data	No data

Fire Incidents by Category	May 2019	% All Incidents	2019	2018	YTD % Chang
EMS	1029	82%	5338	5360	-
Fire	210	17%	1001	975	↑3%
HazMat	19	2%	64	57	↑11%
Tech Rescue	-	-	-	-	-
Other	-	-	3	2	↑33%
Total	1258	100%	6406	6394	-



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OPERATIONS REPORT

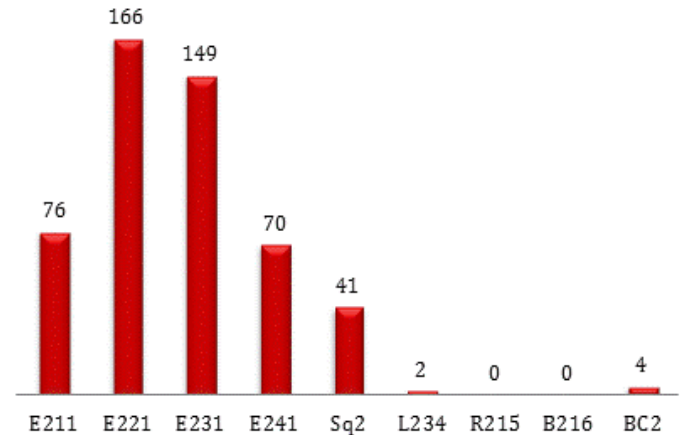
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Total Responses by KFD Apparatus

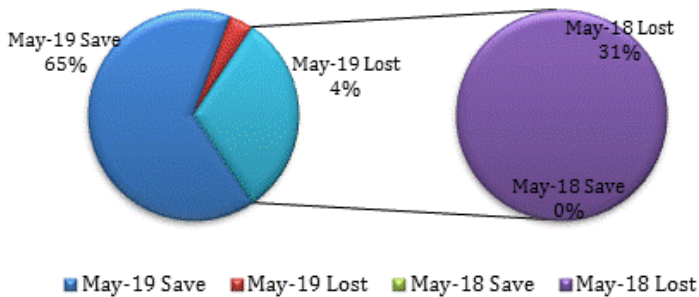
(does not include canceled calls)

Unit	May 2019	2019 YTD	% Per Unit
E211	76	399	12%
E221	166	779	26%
E231	149	790	23%
E241	70	409	11%
Squad 2	41	233	6%
L234	2	7	0%
R215	0	13	0%
B216	0	1	0%
BC2	4	13	1%
AMR	113	222	18%
Other/Admin	15	32	2%

636 Total Incidents Responded to by Apparatus



High-Moderate-Low Risk Fire Save/Loss Value - 2019 vs. 2018



Confined vs. Non-Confined Fires	Confined	Non-Confined
Residential Fires	0	0
Commercial Fires	1	0

Fire Outcomes	Benchmark	May 2019
Water on Fire	n/a	-
Primary All Clear	n/a	-
Secondary All Clear	n/a	-
Lost Stopped	n/a	-
Fire Out	n/a	-

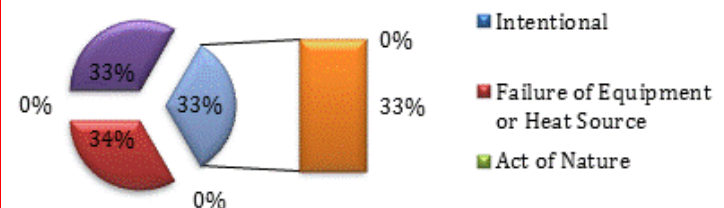
Property Value—Fire Incidents	May 2019	May 2018	% Change
Fire Incidents Total	3	n/a	-
Fire Incidents with Property Damage	3	n/a	-
Total Dollar Value of Property	\$187,969	n/a	-
Total Dollar Amount of Property Saved	\$175,200	\$84,000	↑48%
Total Property Saved	1	n/a	-

Cause of Ignition	# of Incidents	% of Total
Intentional	0	0%
Failure of Equipment or Heat Source	1	33%
Act of Nature	0	0%
Cause Undetermined after Investigation	1	33%
Cause Under Investigation	0	0%
Unintentional	1	33%

Structure Smoke Detectors

Detector Presences Status	Count
Present	1
Not Present	0
Undetermined	0

Cause of Ignition Breakdown MAY 2019





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Number of Pre-Incidents	Total Pre-Incident Property Value	Total Pre-Incident Content Value	Total Pre-Incident Value	Average Value
3	\$147,769	\$40,200	\$187,969	\$62,656
Number of Loss Incidents	Total Property Loss	Total Content Loss	Total 2019 Losses	Average Loss
3	\$7,769	\$5,000	\$12,769	\$4,256

High Risk Fire—Fire Suppression (Commercial Structure/Residential Structure)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
885 Crestwood	05/06/19	19-2746	\$145,000	\$40,000	\$185,000	\$5,000	\$5,000	\$10,000

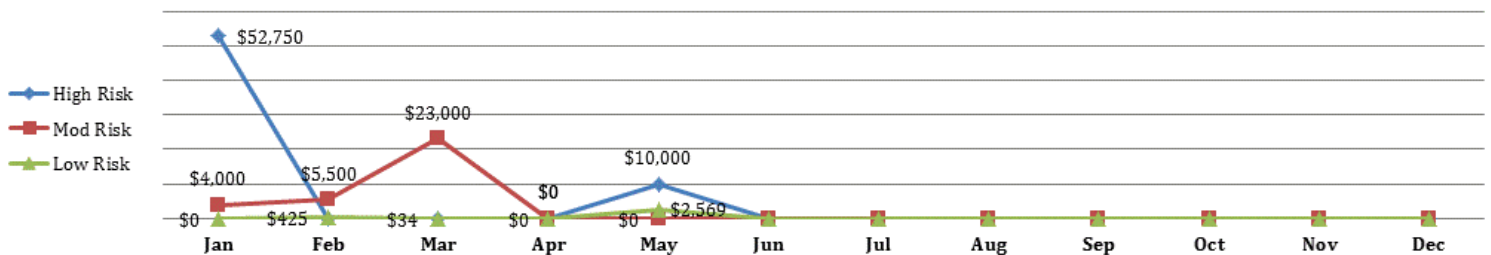
Moderate Risk Fire—Fire Suppression (Commercial Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
none	-	-	-	-	-	-	-	-

Low Risk Fire—Fire Suppression (Brush, Dumpster, Passenger Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
1940 Kino	05/27/19	19-3190	\$269	\$0	\$269	\$269	\$0	\$269
524 W Beale	05/29/19	19-3222	\$2,500	\$200	\$2,700	\$2,500	\$0.00	\$2,500

Trend of \$\$ Loss in 2019





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EMS REPORT

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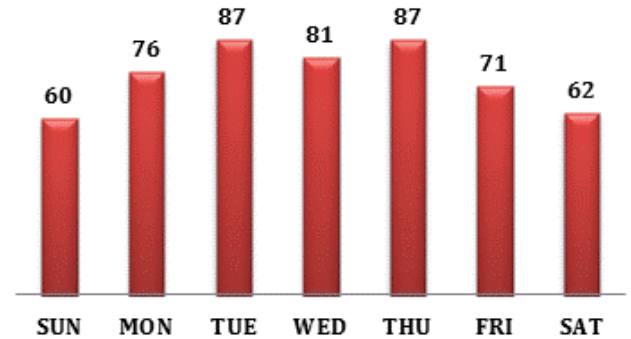
EMS Calls per Station	EMS	% for Month	2019 YTD
Station 21	60	14%	341
Station 22	179	43%	890
Station 23	123	29%	656
Station 24	57	14%	335

AMR Only Responses	CALLS	% YTD	2019 YTD
EMS Response—KFD	534	21%	2568
EMS Response—AMR	113	20%	576

KFD & AMR total Responses: 647 KFD responded to 83%

EMS TOP 10 DETERMINANTS				
CALL TYPE	2019	2018	Variance %	2019 YTD
Breathing Problem—Delta	52	38	↑27%	247
Chest Pain—Delta	29	31	↓2%	130
Psychiatric—Bravo	16	36	↓56%	119
Sick Person—Charlie	31	41	↓32%	133
Falls—Bravo	25	31	↓24%	162
Sick Person—Alpha	35	42	↓20%	209
Unconscious/Fainting—Delta	15	19	↓27%	95
Breathing Problem—Charlie	52	-	-	86
Falls—Alpha	19	25	↓32%	115
Unknown Problem—Bravo	9	20	↓55%	86

EMS Incidents by Day of Week



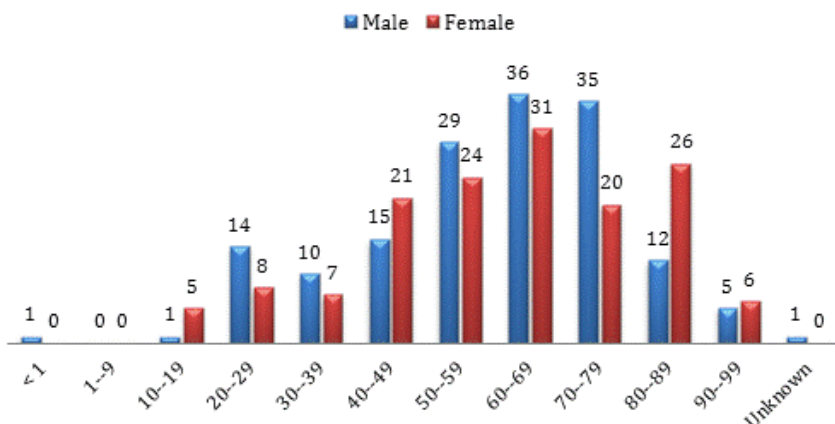
EMS Supply Costs

Vendor	May 2019	YTD 2019
Life-Assist	\$90.80	\$3,366.14
BoundTree	\$2,372.42	\$2,886.38

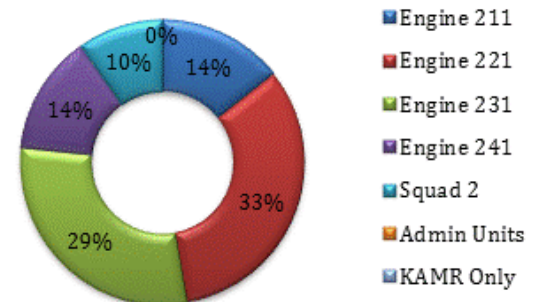
EMS Incidents by Type

Type	KRMC Alert	May 2019	% of all EMS Incidents	2019 YTD
Cardiac Arrest	3	5	0.9%	43
STEMI	2	1	0.2%	15
Stroke	-	12	2.2%	41
Falls/Trauma	8	45	8.4%	220
Naloxone Usage	-	3	0.6%	21
Sepsis	-	1	0.2%	15

Patients by Age Group and Gender May 2019



EMS Calls by Unit





Kingman FIRE DEPARTMENT

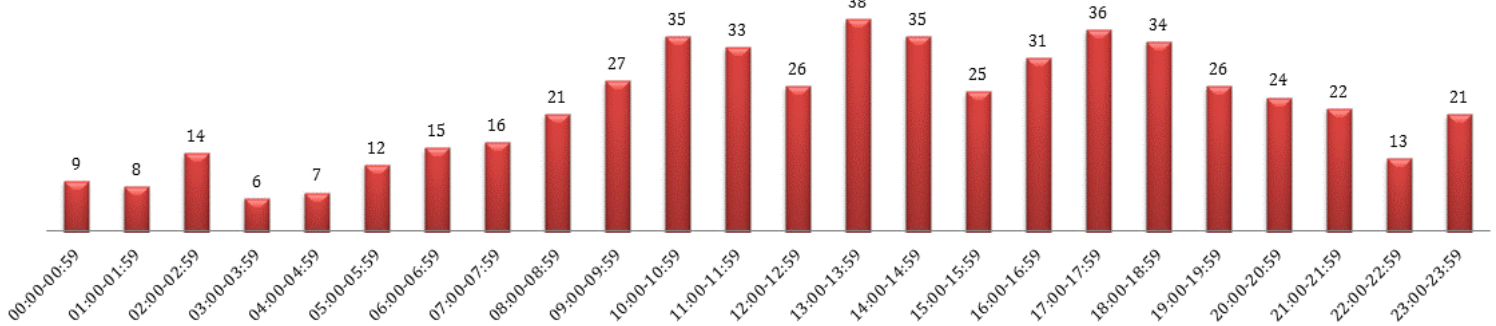
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EMS REPORT

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EMS Incidents by Hour



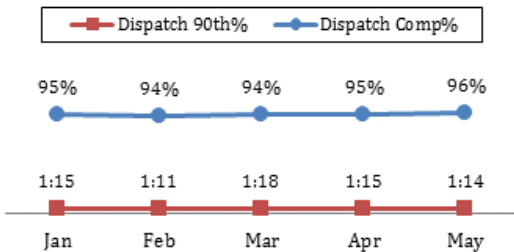
EMS PERFORMANCE by RISK

RISK	EMS Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	313	1:18	96%	0:56	93%	6:56	44%	9:21	82%
MODERATE-Bravo	78	1:13	92%	0:56	93%	8:24	31%	11:02	63%
LOW-Alpha, Omega, & Public Assist	143	1:08	99%	0:49	94%	6:47	47%	8:37	79%
Total	534	1:14	96%	0:56	93%	7:21	41%	9:48	78%

EMS Performance by RISK

DISPATCH

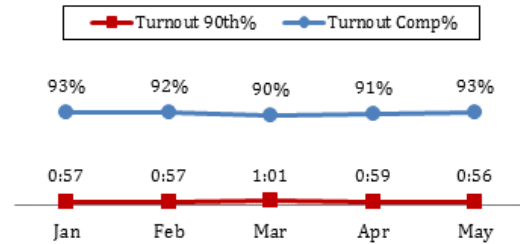
Benchmarks: 90th% - 1:30 Comp% - 90%



EMS Performance by RISK

TURNOUT

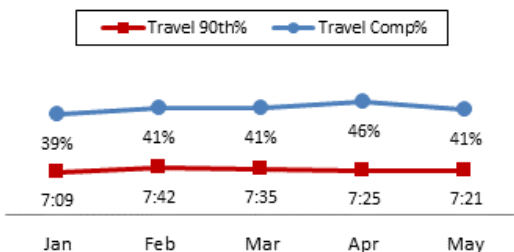
Benchmarks: 90th% - 1:00 Comp% - 90%



EMS Performance by RISK

TRAVEL

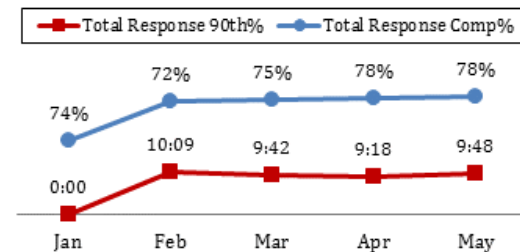
Benchmarks: 90th% - 4:00 Comp% - 90%



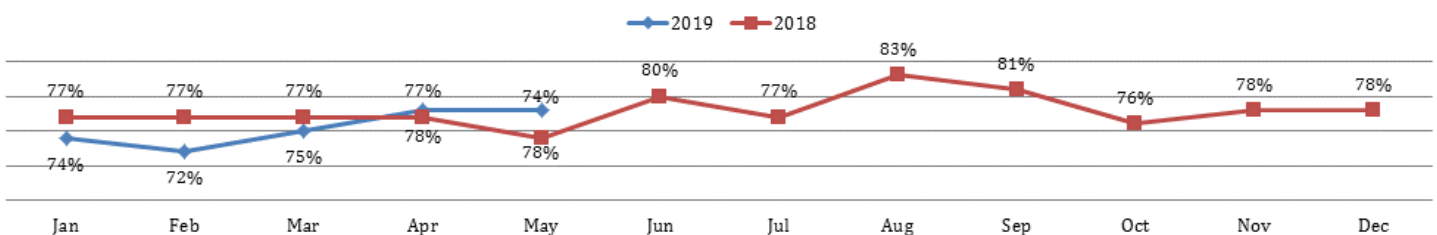
EMS Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- EMS CALLS





Kingman FIRE DEPARTMENT

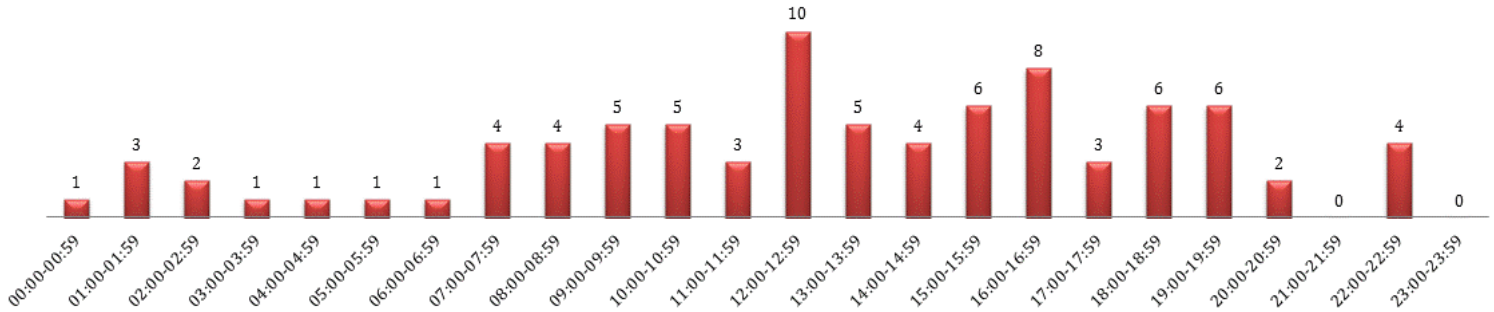
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FIRE REPORT

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Fire Incidents by Hour



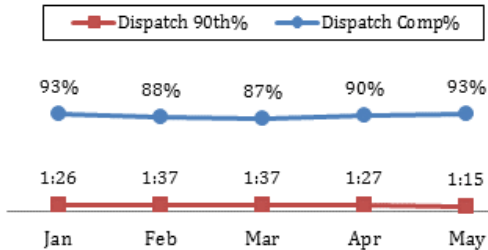
FIRE PERFORMANCE by RISK

RISK	Fire Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	5	2:48	60%	1:56	40%	5:06	67%	0:00	67%
MODERATE-Bravo	4	1:17	100%	1:02	75%	9:18	0%	0:00	33%
LOW-Alpha, Omega, & Public Assist	76	1:10	96%	1:01	84%	7:02	46%	0:00	84%
Total	85	1:15	93%	1:19	80%	7:05	44%	0:00	79%

Fire Performance by RISK

DISPATCH

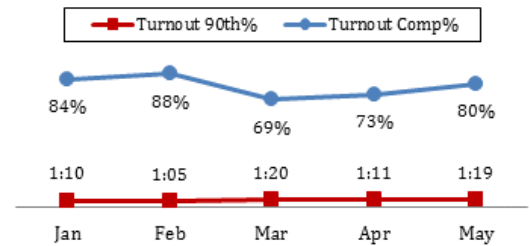
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TURNOUT

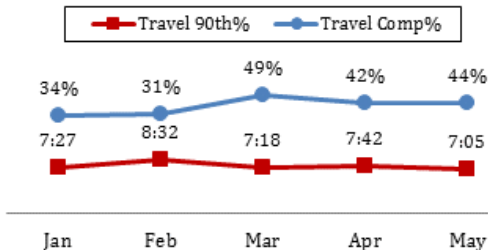
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TRAVEL

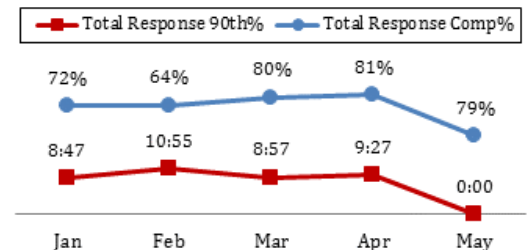
Benchmarks: 90th% - 1:30 Comp% - 90%



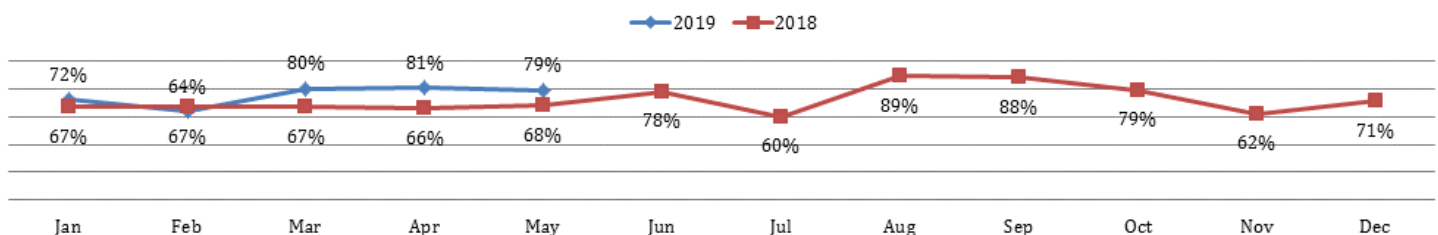
Fire Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- FIRE CALLS





Kingman FIRE DEPARTMENT

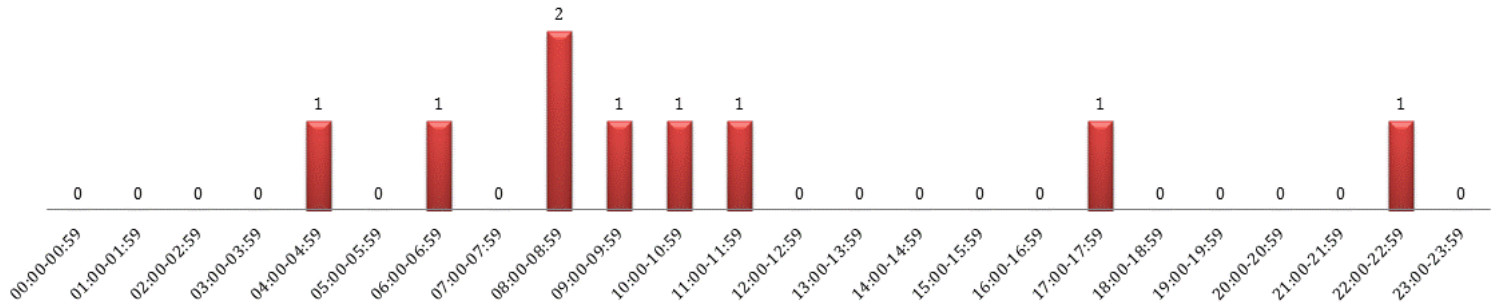
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HAZMAT REPORT

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HazMat Incidents by Hour



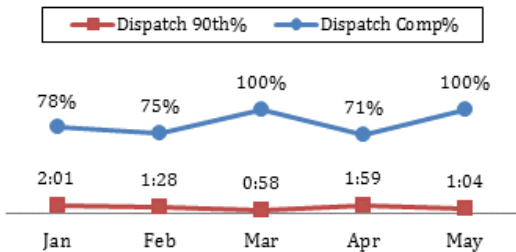
HAZMAT PERFORMANCE by RISK

RISK	HazMat Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	0	-	-	-	-	-	-	-	-
MODERATE-Bravo	8	1:04	100%	1:09	63%	7:09	29%	8:33	86%
LOW-Alpha, Omega, & Public Assist	1	0:47	100%	0:01	100%	5:51	0%	7:14	100%
Total	9	1:04	100%	0:01	67%	7:01	25%	8:22	88%

HazMat Performance by RISK

DISPATCH

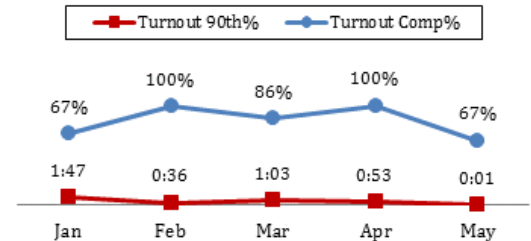
Benchmarks: 90th% - 1:30 Comp% - 90%



HazMat Performance by RISK

TURNOUT

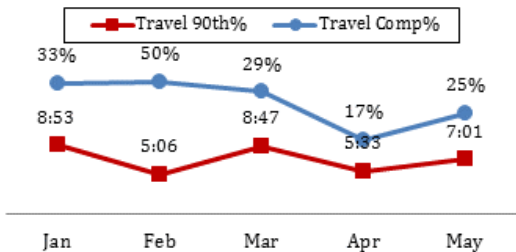
Benchmarks: 90th% - 1:00 Comp% - 90%



HazMat Performance by RISK

TRAVEL

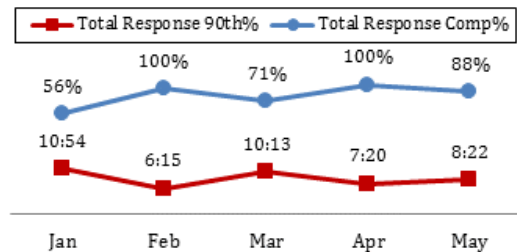
Benchmarks: 90th% - 4:00 Comp% - 90%



HazMat Performance by RISK

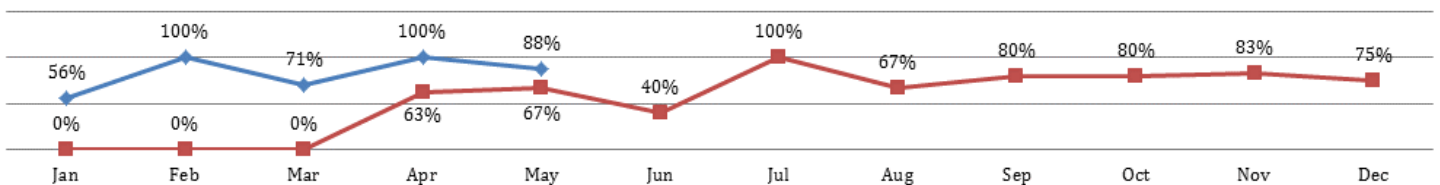
TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- HAZMAT CALLS

2019 2018





Kingman FIRE DEPARTMENT

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UTSETIN—CARDIAC SURVIVABILITY REPORT

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CARDIAC EVENT, WITNESSED

Group Total	n/a	
Resuscitations Attempted	n/a	
Pre-Arrival CPR	n/a	ROSC
Initial Rhythm	Asystole	n/a
	VF/VT	n/a
	Other Rhythm	n/a
ROSC for Group	n/a	n/a
ROSC % for Group	n/a	n/a

CARDIAC EVENT, NOT WITNESSED

Group Total	4	
Resuscitations Attempted	n/a	
Pre-Arrival CPR	n/a	ROSC
Initial Rhythm	Asystole	n/a
	VF/VT	n/a
	Other Rhythm	n/a
ROSC for Group	n/a	n/a
ROSC % for Group	n/a	n/a

CARDIAC EVENT, WITNESSED by EMS

Group Total	1	
Resuscitations Attempted	1	
Bystander CPR	n/a	ROSC
Initial Rhythm	Asystole	0
	VF/VT	n/a
	Other Rhythm	n/a
ROSC for Group	n/a	n/a
ROSC % for Group	n/a	n/a

Public Access Defibrillator (AED)	-
AED Available	-
AED Used	-
AED ROSC	-

Attempted Resuscitations	-
Cardiac Arrest with ROSC	-
Non-traumatic Cardiac Arrest with ROSC	-
Cardiac Arrest with Bystander CPR performed	-

Cardiac Arrest Calls	5
Cardiac Arrest - Cardiac Event	1
Cardiac Arrest - Trauma Event	-
Resuscitations Attempted	1

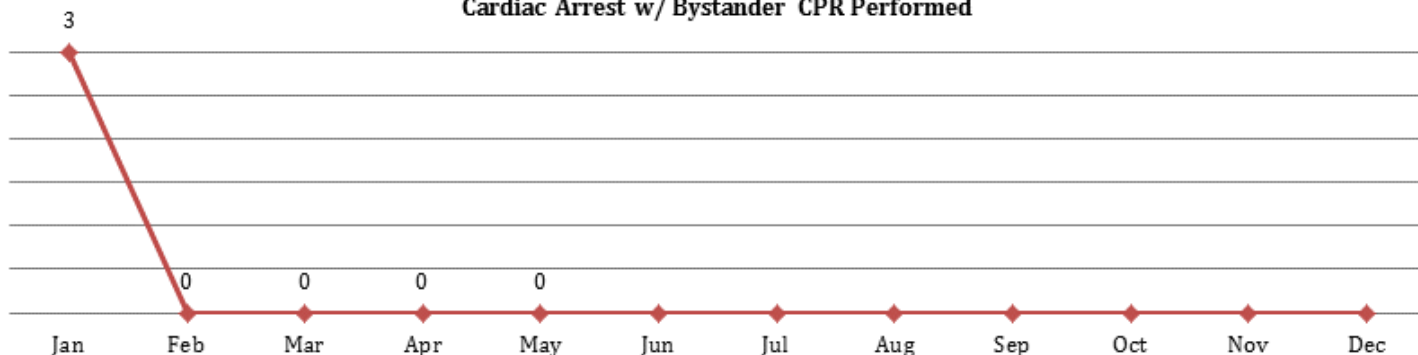
CPR CERTIFICATIONS ISSUED MAY 2019

BLS	5
Heartsaver	3
AED	34
Friends & Family	26
Hands Only	5
Total	73

The development of the explorer program along with KUSD and the WAVE / JTed program was announced and students will be completing the FFI / II course as part of the KFD explorer program beginning in August 2019.

Community Risk Reduction is still trying to push out our CPR classes. This month we were able to provide 5 BLS level Certifications, 3 Heartsaver Certifications and 26 Friends and Family Certifications. All certification are accompanied with and AED certifications as well.

Cardiac Arrest w/ Bystander CPR Performed





Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019

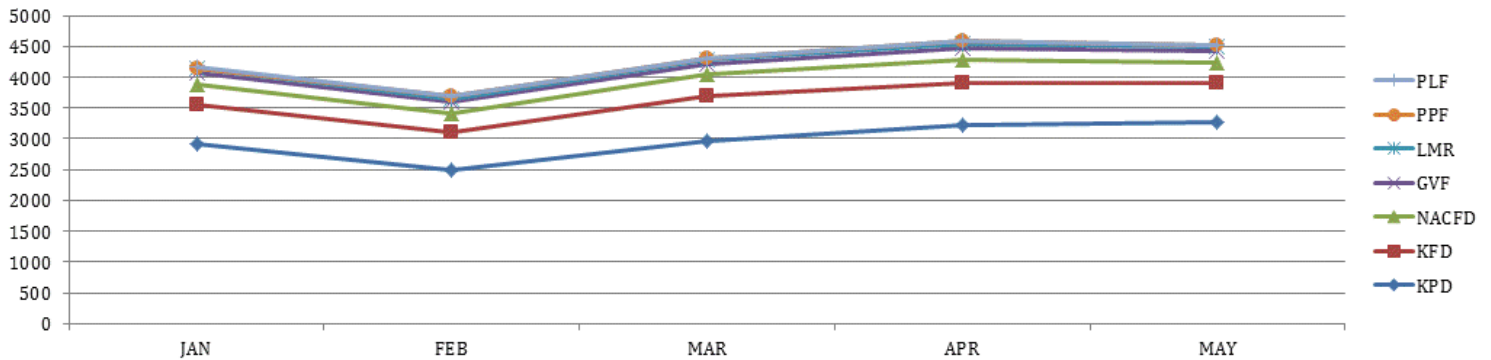


COMMUNICATION CENTER REPORT

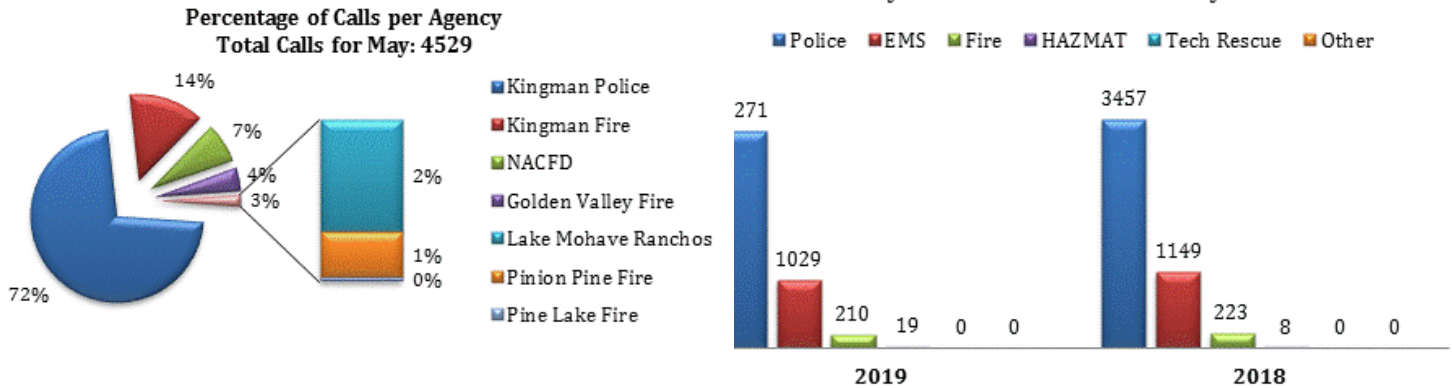
12

Communication Center Calls for Service by Agency	2019 YEAR-TO-DATE		POLICE	EMS	FIRE	HAZMAT	OTHER	2019 Total	2018 Total
City of Kingman Police	14861	69.8%	3271	-	-	-	-	3271	3457
City of Kingman Fire	3293	15.5%	-	534	85	9	-	628	704
Northern Arizona Consolidated Fire	1712	8.0%	-	275	59	5	-	339	394
Golden Valley Fire	922	4.3%	-	146	45	3	-	194	186
Lake Mohave Ranchos	342	1.6%	-	56	12	-	-	68	72
Pinion Pine Fire	133	0.6%	-	17	9	1	-	27	22
Pine Lake Fire	15	0.1%	-	1	-	1	-	2	2
TOTAL	21278	100%	3271	1029	210	19	-	4529	4837

of Agency Calls 2019 Trend



9-1-1 Communication Calls Per Agency
May 2019 DOWN 7% from May 2018



Alarm Handling by Agency	Incidents	Handling Time	Dispatch Time	Alarm Handling	Compliance %
Kingman Fire	581	0:54	0:32	1:19	94%
Northern AZ Consolidated Fire	297	1:04	0:32	1:24	92%
Golden Valley Fire	151	0:57	0:42	1:41	88%
Lake Mohave Ranchos	58	1:04	0:33	1:28	90%
Pinion Pine Fire	18	0:45	0:47	1:22	94%
Pine Lake Fire	3	0:26	0:49	1:15	67%
TOTAL	1108	0:58	0:35	1:23	92%



Kingman FIRE DEPARTMENT

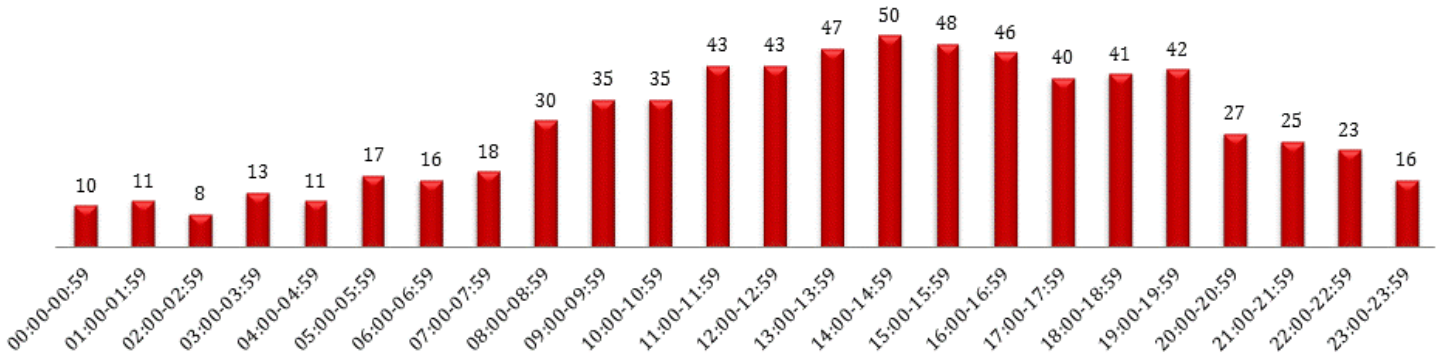
Monthly Performance Report May 2019



COMMUNICATION CENTER REPORT

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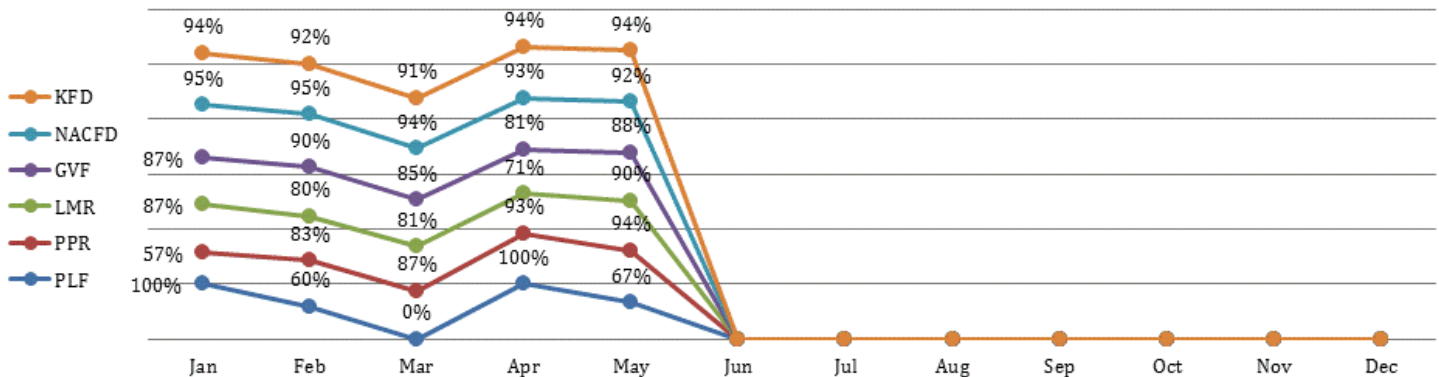
Total Incidents by Alarm Hour



COMMUNICATIONS CENTER STANDARDS PERFORMANCE

STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2438	0:10	95%	0:10	94%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	581	1:30	90%	1:19	94%
Northern AZ Consolidated Fire	297	1:30	90%	1:24	92%
Golden Valley Fire	151	1:30	90%	1:41	88%
Lake Mohave Ranchos	58	1:30	90%	1:28	90%
Pinion Pine Fire	18	1:30	90%	1:22	94%
Pine Lake Fire	3	1:30	90%	1:15	67%
TOTAL	1108	1:30	90%	1:23	92%

Benchmark Compliance Trend by Agency - 2019



TELEPHONY BREAKDOWN

Call Type	May 2019	2019 YTD	2018 YTD	% YTD Change
Emergency	2438	11485	No data	n/a
Non-Emergency	8984	42688	No data	n/a
TOTAL	11422	54173	No data	n/a



Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019



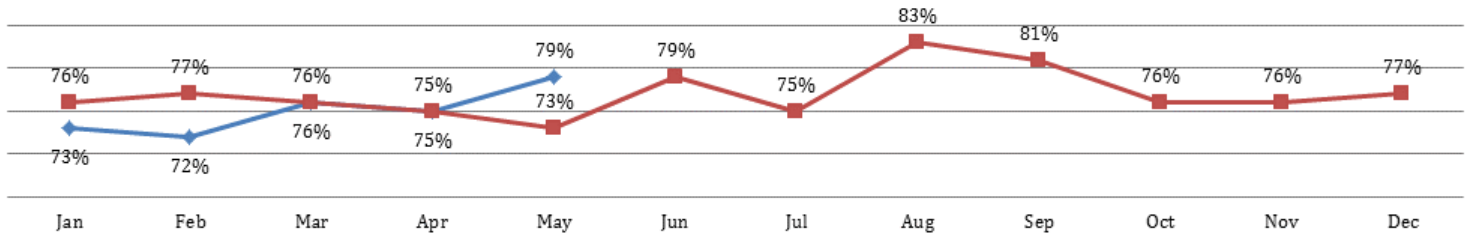
COMMUNICATION CENTER REPORT

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Performance by Time Block	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
0000-0500	66	1:18	95%	1:23	54%	8:43	40%	11:16	65%
0600-1100	178	1:06	98%	0:49	97%	6:53	40%	9:33	83%
1200-1700	234	1:14	95%	0:50	94%	6:41	46%	8:40	83%
1800-2300	159	1:22	96%	0:53	94%	7:45	37%	10:01	73%
Total	637	1:19	94%	0:58	91%	7:20	41%	9:47	79%

Total Response Time Compliance % - ALL CALLS

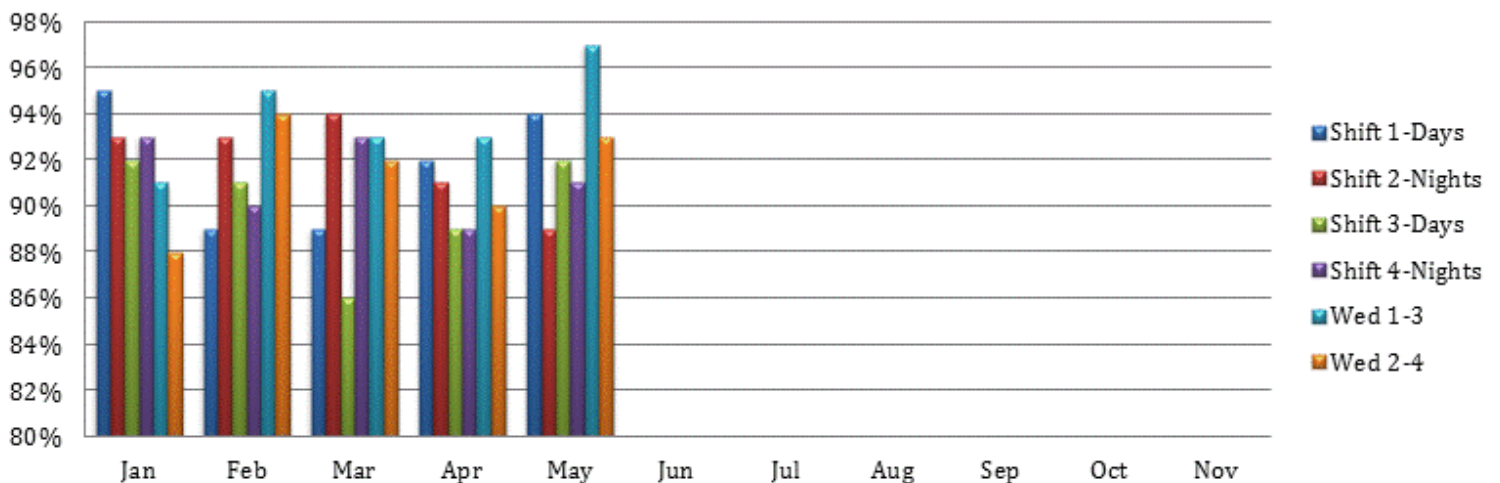
2019 2018



9-1-1 COMMUNICATIONS CENTER PERFORMANCE BY SHIFT

Shift	Incidents	%	Dispatch Time	Compliance %
Shift 1—Days	273	25%	0:33	94%
Shift 2—Nights	177	16%	0:35	89%
Shift 3—Days	313	28%	0:35	92%
Shift 4—Nights	162	15%	0:26	97%
Wed 1-3	125	11%	0:26	97%
Wed 2-4	58	5%	0:41	93%
TOTAL	1108	100%	0:35	92%

9-1-1 Communications Center Shift Compliance % 2019 YTD





Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019

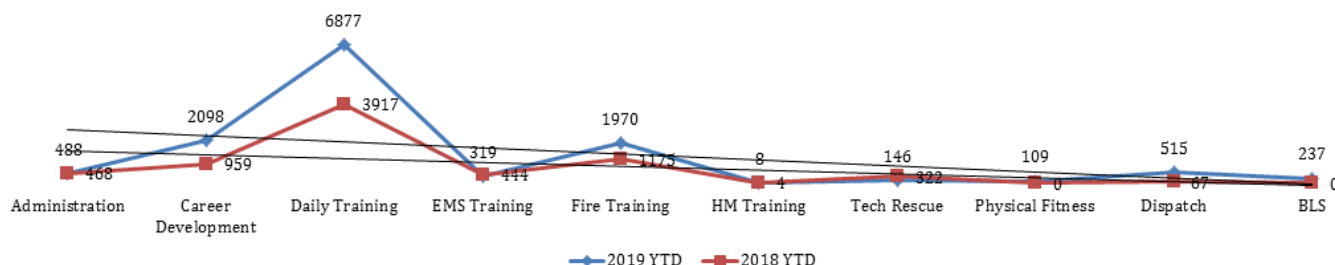


TRAINING REPORT

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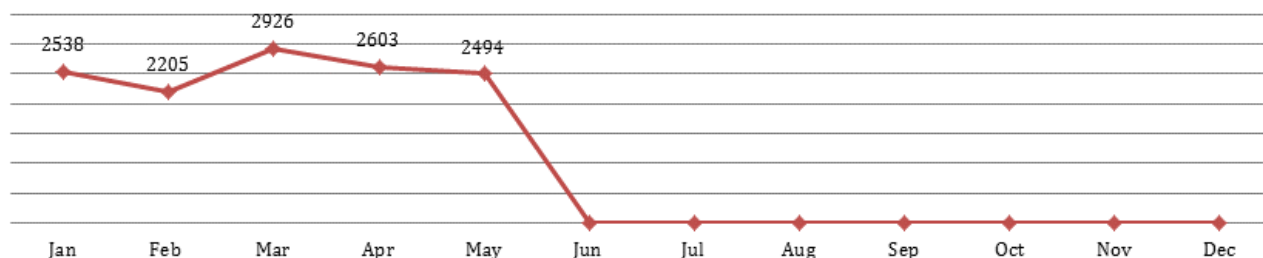
Training Hours					
Training Type	Hours	% for Month	2019 YTD	2018 YTD	Variance %
Administration	111	4.5%	488	468	↑4%
Career Development	173	6.9%	2098	959	↑54%
Daily Training	1482	59.4%	6877	3917	↑43%
EMS Training	40	1.6%	319	444	↓28%
Fire Training	419	16.8%	1970	1175	↑40%
HM Training	-	-	8	4	↑50%
Tech Rescue	1	0%	146	322	↓55%
Physical Fitness	-	-	109	-	-
9-1-1 Communications	200	8.0%	515	67	↑87%
Building & Life Safety	68	2.7%	237	-	-
Total	2494	100%	12766	7356	↑42%

May 2019 vs. 2018 Total Training Hours
Fire Only



For the month of May 2019, the Kingman Fire Department engaged in a variety of training topics pertaining to; fire after-action review, fire/ems software training, mass casualty incidents, community risk reduction, hazardous materials, physical fitness, chief officer development and dispatch center career development. There was a decrease in training hours as Rink Gordon transitions to the position of Battalion Chief Training & Safety. The total training hours for the month of May was 2,494 bringing the yearly total to 12,766. The focus on quality instruction and adherence to the annual training plan is the focus of the training division and simply doing what we say we do. In addition, the department had several members attending conferences and training including communications center training in Alabama and data analysis at the National Fire Academy. Developing personnel occurs in a variety of ways and the department realizes it can always do better in the spirit of continuous improvement and professional development.

Total Training Hours by Month



May 2019		Year to Date 2019	
Total Monthly Training Hours	2494	YTD Training Hours	12766
Average Monthly Hours per person (84)	30	Average YTD Hours per person (84)	152



Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019



BUILDING & LIFE SAFETY REPORT

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Top Violations

Violations	Fire Code	Violation

No Data Available

Completed Monthly Fire Code Inspections

Fire Prevention	Completed	YTD
Re-Inspection	23	98
Annual Scheduled Inspection	114	516
Remaining Inspections	1	9
Total Inspections	138	623

Monthly Fire Code Violations

Fire Prevention	Violations	YTD
Re-Inspection	21	114
Annual Scheduled Inspection	59	296
Violations not corrected	-	63
Total Violations	80	473

Community Risk Reduction Activities

Activity	May 2019	# of Attendees	2019 YTD	2018 YTD
Smoke Alarm Maintenance/Calls	1	1	20	-
Smoke Alarm New Install (each alarm)	-	-	20	-
Child Safety Seat Checks	27	52	50	1
Child Safety Seats - Issued NEW	11	-	32	-
Public Education Classes	12	1010	72	2
Public Education Outreach	19	2381	51	32
Explorer Program Training	-	-	1	-
Knox Box	3	4	18	-
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	2	58	2	3
Total	75	3506	276	38

Community Risk Reduction finished up the last bit of school presentations during the beginning part of the month as we transitioned into more public events. We are looking forward to summer events and interacting with the general population. While attending the KRMC Kid's Day event not only were we able to interact with kids and parents alike, we were able to provide 27 car seat evaluations while issuing 11 new car seats. CRR held 12 public education classes reaching approximately 1010 members of our community including over 700 students at Manzanita Elementary School were a part of a truck tour for their end of year field day. A big push and launching for a fundraiser was pushed out to restore Kingman Fire's first fire truck the "FROG". CRR and on duty crews attended White Cliffs Senior Living's Golden Prom. It was a delight as the residence were happy to have people there spreading the fun. CRR also teamed up with Careflight 14 (EMS helicopter based in Kingman) to provide an appreciation Barbeque for all area EMS personnel during EMS Week.



Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019



BUILDING & LIFE SAFETY REPORT

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Building Review Activities

Review Types	May 2019	2019 YTD
Commercial Plans	1	2
Other Commercial Plans	4	50
Residential Plans	18	134
Other Residential Plans	5	87
Sign Review	-	8
Special Event Permit Review	2	36
Other Reviews	-	7
Building Safety Inspections	600	2328
Business Licensing Bldg. Inspections	38	188
Total	668	2840

New Residential Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	12	\$2,098,437	25	\$4,150,990
February	24	\$3,612,916	31	\$4,632,640
March	29	\$5,319,757	19	\$3,265,851
April	21	\$3,170,535	31	\$5,154,348
May	22	\$3,662,853	35	\$5,931,018
June			29	\$4,754,472
July			23	\$3,812,374
August			15	\$2,613,249
September			25	\$3,986,705
October			12	\$2,146,466
November			16	\$2,350,177
December			16	\$3,036,520
Total	108	\$17,864,497	277	\$45,834,811

Commercial—New/Under Review Permits

- ⇒ Staybridge Suites 3443 Hotel Way
- ⇒ Perkins 3123 Stockton Hill Rd

Commercial Permits Issued

Under Construction

- ⇒ Mohave County Courthouse 401 Spring Street
- ⇒ Tuff Shed, Inc., 4325 Stockton Hill Road
- ⇒ Kokopelli TI Surgical Center, 2501 Stockton Hill Road, Suite 109
- ⇒ Canada Mart, 210 W. Andy Devine Avenue
- ⇒ Gas N Grub Hay Barn, 4549 N. Stockton Hill Road
- ⇒ Dairy Queen, 3152 Stockton Hill Road
- ⇒ Desert King International, 550 Topeka Street
- ⇒ Innovative Warehouse 1301 Andy Devine

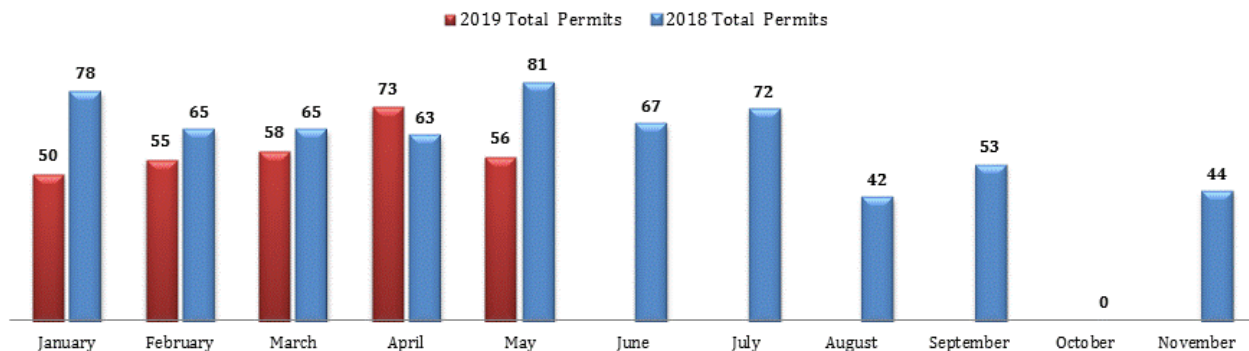
Commercial Permits Ready to Issue

- ⇒ Black Bear Diner 946 Beale Street

Commercial Permits Close-Out

- ⇒ One Hour Air Conditioning, 2604 Hualapai Mountain Road

Commercial & Residential Permits Issued YTD





Kingman FIRE DEPARTMENT Monthly Performance Report May 2019

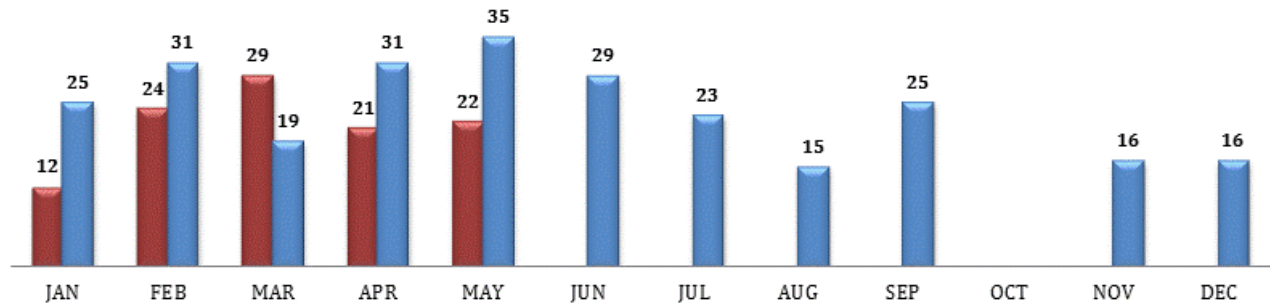


BUILDING & LIFE SAFETY REPORT

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New Residential Permits Issued

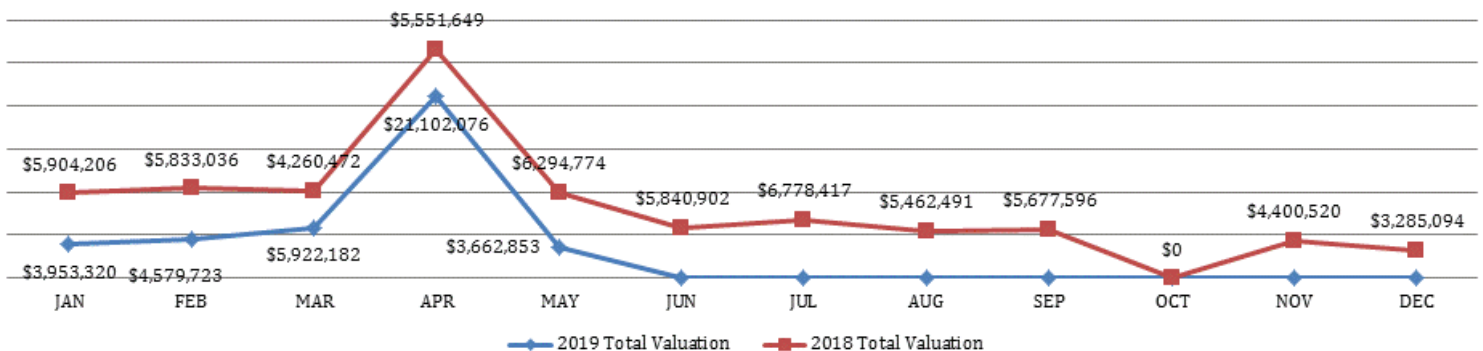
■ 2019 Res Permits ■ 2018 Res Permits



New Commercial Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	2	\$785,934	1	\$713,552
February	0	\$0	1	\$508,129
March	0	\$0	0	\$0.00
April	2	\$4,931,071	0	\$0.00
May	0	\$0	2	\$222,109
June			1	\$45,337
July			2	\$1,619,062
August			1	\$2,628,360
September			0	\$0.00
October			0	\$0.00
November			0	\$0.00
December			0	\$0.00
Total	4	\$5,717,011	8	\$5,736,548

Total Value of Commercial & Residential Permits Issued





Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019



BUILDING & LIFE SAFETY REPORT

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Total Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	50	\$3,953,320	78	\$5,904,206
February	55	\$4,579,723	65	\$5,833,036
March	58	\$5,922,182	65	\$4,260,472
April	73	\$21,102,076	63	\$5,551,649
May	56	\$3,662,853	81	\$6,294,774
June			67	\$5,840,902
July			72	\$6,778,417
August			42	\$5,462,491
September			53	\$5,677,596
October			49	\$2,593,291
November			44	\$4,400,520
December			50	\$3,285,094
Total	292	\$39,222,173	729	\$61,882,449

Permit Fees	May 2019	May 2018	Permits FINALED	May 2019	May 2018
Collected	\$168,128	\$102,668	Total #	26	1
Waived	\$9,609	\$3,554	Total Value	\$3,653,724	\$2,000

The Values of the Kingman Fire Department

- * **Safety:** Members of the City of Kingman Fire Department believe our health and safety are essential for us to fulfill our Mission. We are committed to providing the most effective health and safety programs for our members' well-being and operational readiness.
- * **Community:** Members of the City of Kingman Fire Department are committed to fulfilling our responsibility and deepening our involvement in the community we serve. Our responsibility is to protect life, property and the environment. No request or inquiry will go unanswered.
- * **Professionalism:** Members of the City of Kingman Fire Department highly value being professionals at all times. As professionals, we are committed to providing the highest level of operational readiness through preparation, education and continual self-improvement.
- * **Empowerment:** Members of the City of Kingman Fire Department value staff involvement in decision making and delegate authority to the most appropriate level. We believe that a united team can achieve far more than an individual effort. We hold ourselves to the highest standards and are accountable for our actions.
- * **Efficiency/Effectiveness:** Members of the City of Kingman Fire Department understand the importance of organizational sustainability. Therefore, we value fiscal prudence and strive to be effective and efficient in the execution of our duties.
- * **Integrity/Honesty:** Members of the City of Kingman Fire Department are honest, fair, and compassionate when dealing with members of our community and with each other. We are honorable to our profession and we inspire each other to maintain trustworthiness, openness, and sincerity.
- * **Courage:** Members of the Kingman Fire Department will demonstrate the mental and moral strength to persevere in times of difficulty with conviction and strength.



Kingman FIRE DEPARTMENT

Monthly Performance Report May 2019

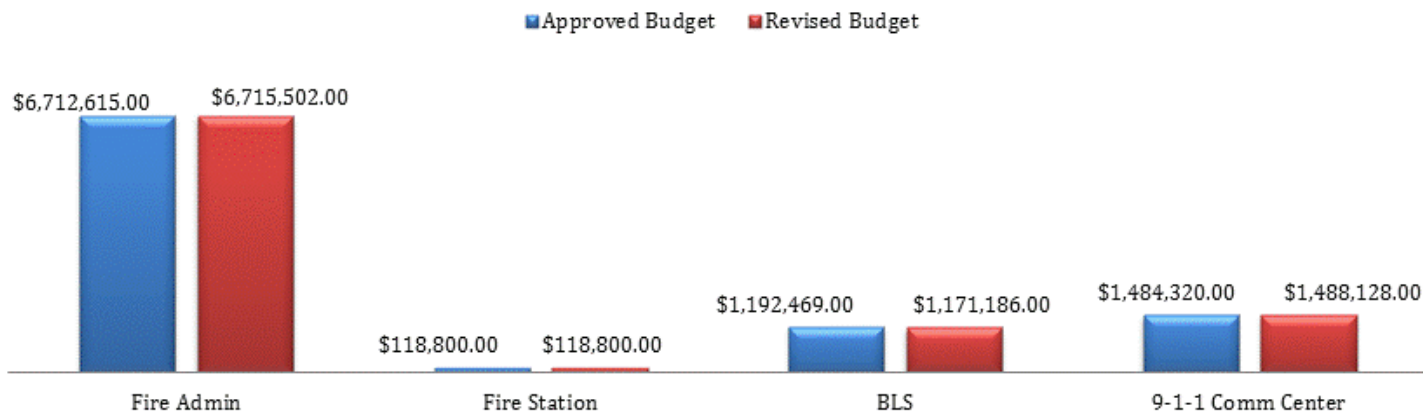


FIRE ADMINISTRATION STRATEGIC HIGHLIGHTS

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KINGMAN FIRE DEPARTMENT ADMINISTRATION PROVIDES LEADERSHIP, STRATEGIC MANAGEMENT, FISCAL ADMINISTRATION, LONG-RANGE PLANNING, INTER-DEPARTMENTAL COORDINATION, BUDGET DEVELOPMENT, GRANT MANAGEMENT, PAYROLL, AND ADMINISTRATIVE SUPPORT TO ALL DIVISIONS.

FY 2019 Approved vs. Revised Budget



Promotional Information

The department moved Battalion Chief Rink Gordon to Training to oversee the components of the annual training plan for the department. This is a significant move for the department and is already showing dividends as the cooperation with NACFD to adopt and train utilizing the KFD annual training plan shows significant progress towards better operations and safety for members of the community as well as emergency responders.

- ◆ KFD continues to revise and update the officer development program and is preparing to roll out certification classes through the National Fire Academy, Fire Department Safety Officers Association, Blue Card, and the Arizona Center for Fire Service Excellence.
- ◆ The department continues to maintain focus on the annual training plan and has combined its efforts with NACFD to ensure they are training on minimum company standards and the components of the plan to ensure more efficient and safe opera-

The monthly performance report ensures the department is meeting the established mission: *“To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community”*. This report represents the commitment that the department has made to data analysis and data-based-decision-making in its philosophy of continuous improvement. Please contact me if you would like additional information or if you have any questions regarding the information provided with the Monthly Performance Report.

Jake Rhoades, KFD Fire Chief

2019

**MAY PERFORMANCE REPORT
CITY OF KINGMAN—FIRE DEPARTMENT**

To request further information, contact:
Jake Rhoades, Fire Chief
Kingman (AZ) Fire Department
412 East Oak Street, Kingman, AZ. 86401
(928) 753-2891
<http://www.kingmanfire.com>

